

1. Whistle Blower Mechanism is governed by the provisions of Section 177 of the.....  
Act?

- a. Companies Act, 2013
- b. BR Act 1949
- c. RBI Act 1934
- d. NI Act 1881
- e. None of these

**Answer:- Companies Act, 2013**

2. Who will act as a designated Nodal Officer in whistle blower complaints ?

- a. CGM HR
- b. Executive Director (HR)
- c. MD & CEO
- d. GM HR
- e. None of these

**Answer:- Executive Director (HR)**

3. Whistle Blower Policy will be reiterated to all employees, at least every six months  
communications will be sent through email and records of the same will be maintained  
under records retention policy for a period of..... Years?

- a. 3 Years
- b. 5 Years
- c. 7 Years
- d. 10 years
- e. None of these

**Answer:- 10 years**

4. Duration of Quiet Period as per Corporate Communication Policy

- a. 2 Days
- b. 3 days
- c. 7 Days
- d. 10 Days
- e. 14 Days

**Answer:- 14 days**

5. On how many social media platforms, does our Bank has it's presence ?

- a. 2
- b. 3
- c. 4

- d. 5
- e. 6

**Answer:- 6**

6. Our bank social media policy governed by which act?
- a. Companies Act, 2013
  - b. Information Technology Act 2000
  - c. Companies Act, 2014
  - d. Information Technology Act 1999
  - e. Information Technology Act 2005

**Answer:- Information Technology Act 2000**

7. Union Connect team monitors responses to all comments and actionable updates within..... Hours?
- a. 4 Hours
  - b. 6 hours
  - c. 12 Hours
  - d. 24 Hours
  - e. 48 Hours

**Answer:- 12 Hours**

8. Who is/are the spokespersons for the Bank?
- a. MD & CEO
  - b. ED (CCD)
  - c. CGM/GM CCD
  - d. MD & CEO and ED (CCD)
  - e. CGM HR

**Answer:- MD & CEO and ED (CCD)**

9. Which is new social media platform launched by Union Bank of India recently?
- a. Facebook
  - b. LinkedIn
  - c. Instagram
  - d. YouTube
  - e. Threads

**Answer:- Threads**

10. Goods and Service Tax implemented with effect from .....?
- a. 01.04.2017
  - b. 01.07.2017
  - c. 01.01.2018

- d. 01.04.2018
- e. None of these

**Answer:- 01.07.2017**

**11. Non-interest income from Rs.....Per transaction for physical collection & Rs.....Per transaction for online collection of GST & Income Tax.**

- a. Rs 20 & Rs.10
- b. Rs. 30 & Rs.15
- c. Rs.40 & Rs.9
- d. Rs.50 & Rs.25
- e. Rs.75 & Rs. 25

**Answer:- Rs.40 & Rs.9**

**12. Mahila Samman Saving Certificate 2023 scheme account can be opened on or before ..... For tenure of two years**

- a. 31st March 2024
- b. 31st March 2025
- c. 31st March 2026
- d. 31st March 2027
- e. 31st March 2028

**Answer:- 31st March 2025**

**13. Mahila Samman Saving Certificate 2023 scheme account can be opened maximum for ..... Years**

- a. 1 year
- b. 2 years
- c. 3 years
- d. 4 years
- e. 5 years

**Answer:- 2 Years**

**14. How much commission per transaction ..... On receipt & ..... On payment income from departmental ministerial account?**

- a. Rs 20 offline mode & 4 paise per Rs.100
- b. Rs 30 offline mode & 5 paise per Rs.100
- c. Rs 40 offline mode & 6.5 paise per Rs.100
- d. Rs 50 offline mode & 7.5 paise per Rs.100
- e. Rs 60 offline mode & 8.5 paise per Rs.100

**Answer:- Rs 40 offline mode & 6.5 paise per Rs.100**

15. As per RBI guidelines, Number of transactions eligible for payment of agency commission should not exceed .... Per pensioner per year

- a. 10
- b. 11
- c. 12
- d. 13
- e. 14

**Answer:- 14**

16. SSY account can be opened with min deposit amount of Rs..... And thereafter in multiple of Rs.....?

- a. Rs.250 in multiple of Rs.50
- b. Rs.250 in multiple of Rs.100
- c. Rs.250 in multiple of Rs.150
- d. Rs.250 in multiple of Rs.200
- e. Rs.250 in multiple of Rs.250

**Answer:- Rs.250 in multiple of Rs.50**

17. SCSS account can be opened for a period of 5 years and same can be extended once for further period of ..... Years.

- a. 2 years
- b. 3 Years
- c. 4 Years
- d. 5 Years
- e. None of these

**Answer:- 3 Years**

18. Who are the eligible for the open the kisan Vikas Patra account?

- a. NRI
- b. HUF
- c. Trust
- d. all of these
- e. None of these

**Answer:- None of these**

19. How much commission per transaction payment of central & state pension ?

- a. Rs. 50
- b. Rs. 60
- c. Rs. 65
- d. Rs. 70

e. Rs. 75

**Answer:- Rs. 75**

20. ORMC in ..... Risk Management Committee - O stands for?

- a. Operating
- b. Operational
- c. Operations
- d. Operation
- e. None of these

**Answer:- Operational**

21. Operational Risk can be divided between four parts as per Operational Risk Management Policy? Which is not included in that

- a. People
- b. Process
- c. Planning
- d. External events
- e. Systems

**Answer:- Planning**

22. Who is the chairman of the ORMC as per Operational Risk Management Policy?

- a. Chairman
- b. MD & CEO
- c. ED ( RMD)
- d. CRO
- e. GM (RM)

**Answer:- MD & CEO.**

23. Who is the convener of the ORMC as per Operational Risk Management Policy?

- a. Chairman
- b. MD & CEO
- c. ED ( RMD)
- d. CRO
- e. Gm/DGM (RMD)

**Answer:- CRO**

24. As per Operational Risk Management Policy - ORMC minimum quorum is required..... members including the mandatory members?

- a. 4
- b. 5
- c. 6

- d. 7
- e. 8

**Answer:- 8**

25. Bank continue to calculate Capital Charge for Operational Risk using.....

- a. New Standardised Approach
- b. Basic Indicator Approach
- c. Standardised Approach
- d. None of these
- e. All oof these

**Answer:- Basic Indicator Approach**

26. Which is not wholly owned subsidiary company of bank?

- a. UBISL
- b. Chaitanya Godavari Grameen Bank
- c. Union Asset Management Co
- d. Union Bank of India (UK)Ltd.
- e. Union Trustee Com Pvt Ltd.

**Answer:- Chaitanya Godavari Grameen Bank**

27. As per Branch Operations policy , In CRM Same Mobile number cannot be entered for more than

- a. 3 CIFs
- b. 4 CIFs
- c. 5 CIFs
- d. 6 CIFs
- e. 7 CIFs

**Answer:- 5 CIFs**

28. Bank has a Call Centre which offers uninterrupted 24x7x165 Banking services to its customers. calls can be taken by the IVR in ..... Regional languages? How many number of regional languages

- a. 10
- b. 11
- c. 12
- d. 13
- e. 14

**Answer:- 14**

29. Any CTS instrument of value of ..... should be compulsorily verified through UV lamp to ascertain correctness and genuineness of the instrument, before sending to the Service /Nodal Branch for scanning.

- a. Rs.25,000/- and above
- b. Rs.50,000/- and above
- c. Rs.1,00,000/- and above
- d. Rs.2,00,000/- and above
- e. Rs.5,00,000/- and above

**Answer:- Rs.50,000/- and above**

30. How should the branch clarify the access given to the survivor(s)/nominee(s)?

- a. As a right of ownership
- b. As a temporary access
- c. As a trustee of the legal heirs
- d. As a permanent access
- e. As a conditional access

**Answer:- As a trustee of the legal heirs**