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- 1. When "VYOM" app was launched?
 - a)11.11.2022
 - b)11.11.2021
 - c) 01.11.2021
 - d) 01.11.2022
 - e) 10.11.2011

Answer: 11.11.2022

- 2. Who is not eligible for availing Mobile banking services?
 - a) Customer having SB/CD/OD accounts
 - b) SB account holder having constitution either/servivor mode.
 - c) NRI customer having indian mobile number
 - d) Companies, trust. HUF and partnership firm
 - e) Current account holder with jointy constitution undfer either/survivor mode

Answer: Companies, trust. HUF and partnership firm

- 3. Which option is not available for reset pin?
 - a) By using Debit Card
 - b) By using biometric only
 - c) By using Internet banking
 - d) By using branch token
 - e) By using Aadhaar and OTP

Answer: By using biometric only

- 4. Which of these is/are eligible for branch token generation?
 - a) SB Account holder
 - b) Current Account holder
 - c) CCAGR account holder
 - d) All A, B & C
 - e) Both A& B

Answer: Both A& B

- 5. Validity of registration token is___
 - a) 2 hours

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- b) 12 hours
- c) 48 hours
- d) 24 hours
- e) 8 hours

Answer: 48 hours

- 6. What is a digital rupee
 - a) Cryptocurrency
 - b) Digital form of legal tender
 - c) Bonds
 - d) SIP
 - e) None of the above

Answer: Digital form of legal tender

- 7. What is the full form of CBDC?
 - a) Central Bank Digital Currency
 - b) Chronic blistering dermatosis of childhood
 - c) Central Book of Digital Currency
 - d) Central Bank of Deposit Currency
 - e) None of the above

Answer: Central Bank Digital Currency

- 8. What will be the symbol to denote digital money?
 - a) e₹
 - b) e₹-W
 - c) ₹e
 - d) ₹eD
 - e) None of the above

Answer: e₹

- 9. Who will issue digital currency?
 - a) RBI
 - b) Axis Bank
 - c) Co-operative Bank
 - d) All of the above
 - e) None of the above

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Answer: RBI

- 10. How do CBDCs differ from traditional bank deposits?
 - a) CBDCs are backed by the government, while traditional bank deposits are backed by the bank.
 - b) CBDCs have lower interest rates than traditional bank deposits.
 - c) CBDCs are more volatile than traditional bank deposits.
 - d) CBDCs are subject to greater regulatory oversight than traditional bank deposits.
 - e) None of the above

Answer: CBDCs are backed by the government, while traditional bank deposits are backed by the bank.

- 11. Full Form of UVA?
 - a) Union Video Assist
 - b) Union Virtual Assistant
 - c) Union Voice Assistant
 - d) Union Voice Assist
 - e) Union Virtual Assist

Answer: Union Voice Assistant

- 12. How many features are available in UVA?
 - a) 4
 - b) 5
 - c) 6
 - d) 7
 - e) 8

Answer: 7

- 13. Which of the feature is not available in UVA?
 - a) Mini Statement
 - b) Balance Enquiry
 - c) Locker Rent Overdue
 - d) Cheque Status
 - e) Positive Pay

Answer: Positive Pay

14. What is the URL for setting voice Pin?

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- a) vbot.unionbankofindia.co.in
- b) bot.unionbankofindia.co.in
- c) vbot.unionbankofindia.com
- d) bot.unionbankofindia.com
- e) uva.unionbankofindia.co.in

Answer: vbot.unionbankofindia.co.in

- 15. UVA is available in which voice supported application?
 - a) Alexa
 - b) Siri
 - c) Google
 - d) ChatGPT
 - e) SmartAssist

Answer: Alexa

- 16. How many factor of authentication UVA Supports?
 - a) 1
 - b) 2
 - c) 3
 - d) 4
 - e) 5

Answer:2

- 17. What are the authentication methods for UVA?
 - a) OTP
 - b) Voice Pin
 - c) UVA pin
 - d) A & B
 - e) A&C

Answer: A&B

- 18. Full Form of UVConn 3.0?
 - a) Union Video Connect 3.0
 - b) Union Virtual Connection 3.0
 - c) Union Virtual Connect 3.0
 - d) Union Voice Assistant 3.0

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e) Union Virtual Banking 3.0

Answer: Union Virtual Connect 3.0

- 19. What is the Business number used for UVConn 3.0?
 - a) 9666606060
 - b) 9606060666
 - c) 9666060606
 - d) 9660606066
 - e) 9606606606

Answer: 9666606060

- 20. When was UVConn first launched for customers?
 - a) 11.11.2018
 - b) 11.11.2019
 - c) 11.11.2020
 - d) 11.11.2021
 - e) 11.11.2022

Answer: 11.11.2021

- 21. Under Union LEAP which one of the following is CASA winback program?
 - a) Union Rise
 - b) Union Win
 - c) Union Bring Back
 - d) Union Phoenix
 - e) Union Udaan

Answer: Union Phoenix

- 22. Which one among the following is not a priority initiative under Union LEAP?
 - a) Premium RUSU Branches
 - b) SB Business Centers
 - c) CA Business Centers
 - d) Refreshed Salary a/c Drive
 - e) C&D

Answer: SB Business Centers

23. Our bank has planned for premium RUSU branches at how many locations?

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- a) 34
- b) 28
- c) 30
- d) 33
- e) 35

Answer:34

- 24. Unite with Union TASC Plus program is aimed at?
 - a) Strengthen temple product offering to capture larger payment ecosystem
 - b) Strengthen technology product offering to capture larger payment ecosystem
 - c) Creating technology product offering to capture larger payment ecosystem
 - d) Strengthen technical product offering to capture larger payment ecosystem
 - e) Creating tangible product offering to capture larger payment ecosystem

Answer: Strengthen temple product offering to capture larger payment ecosystem

- 25. How many CA business centres planned across country by Union Bank Of India?
 - a) 33
 - b) 34
 - c) 28
 - d) 31
 - e) 35

Answer:28

- 26. CA business centres to offer services
 - a) Current Accounts
 - b) Loan Products
 - c) Cash Management Services
 - d) All a,b,c are correct
 - e) a&b only

Answer: All a,b,c are correct

- 27. For the refreshed salary ac drive performance of MO will be reviewed by?
 - a) ZO
 - b) RO
 - c) a&b
 - d) BRM

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e) Branch Head

Answer:a&b

- 28. Under Union LEAP the new process of MAB the TAT is?
 - a) 10
 - b) 5
 - c) 7
 - d) 2
 - e) 15

Answer:5

- 29. Union Pheonix is
 - a) Reactivation of high potential accounts through issue resolution and cross sell
 - b) Opening of new Salary Accounts
 - c) Canvassing of Temple accounts
 - d) Activating inactive BSBDA accounts
 - e) Activating Branches on Retail Lending

Answer: Reactivation of high potential accounts through issue resolution and cross sell

- 30. RUSU represents% of bank's CASA base
 - a) 35
 - b) 51
 - c) 40
 - d) 45
 - e) 48

Answer:40